* Provide a description of your project; include statement of the project objectives:
  + We would like to improve the experience of students using Kent State Library’s 3D printing request system. Our new system would include order tracking, submission, and a notification system for the 3D printing team at KSU.
* Identify the customer:
  + The Kent State Library would be our client for this project.
* Identify the end-users:
  + KSU students who want to submit a 3D cad file for printing. The backend would also be visible to the facility that runs the service and processes or prints requests.
* Assumptions and risks
  + Assumptions:
    - That they currently have a database that stores files and submissions (and that we can access/write to it)
    - That we will be able to FlashLine or some other SSO service to authenticate end users for access to tracking and submissions.
  + Risks:
    - Make sure all student information is used and accessed securely while the process is being fulfilled.
    - Database or storage location has secure views so customers/students will not be able view other submitted projects or their status.
* Issues to be addressed:
  + Ensure reliability of order requests being processed and completed
  + Streamline the process for the workers fulfilling these requests to make it easier for them to successfully complete them.

| Lorenzo Bair |
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| Harsajan Gill |
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| Brian Brenner |